

# Summerfield at Meadow Woods

## APRIL 2021 NEWSLETTER

## Window and Door Replacement Options

Please be aware that the doors and the windows belong to the unit owners. The Board of Directors approved new window and door options for residents to choose from for any proposed replacements. If you would like to replace your windows and/or doors, please contact the management company to obtain the approved list or you may view the list on the community website. Please use the following link to access this list:

https://summerfieldatmeadowwo ods.weebly.com/architecturalchange-request.html). You should then fill out and return an Architectural Review Board application for the Board's review and approval. You may find the Architectural Review Board application with this newsletter (see below) and on the community website:

www.summerfieldatmeadowwoods.com. If you have any questions or concerns, please feel free to contact the management office.

### Payment Plan Options

If you are experiencing financial difficulties or job loss due to COVID-19, please contact our office to set-up a payment plan. It is very important that you contact us to discuss this matter. We cannot set-up a payment plan if we are not aware of your financial situation.

If you have any other questions or concerns regarding your account balance, please feel free to contact the management office at 407-251-2200 or at <a href="mailto:info@dwdpm.com">info@dwdpm.com</a>.

Please direct all concerns to the management company. For ARB requests, please go to the Association's website,

www.summerfieldatmeadowwoods.com. Click on "Resident Services" then "Online Forms." Fill out and submit the form prior to making any exterior modifications to your home.

#### **COMMUNITY MANAGER**

William Carey Webb, LCAM
info@dwdpm.com
407.251.2200 phone
800.759.1820 fax
DWD Professional Management, LLC
9419 Tradeport Drive
Orlando, FL 32827

#### **Board of Directors**

President: Emily Smith

Vice President: Paulo M. Martins

Secretary/Treasurer:

Olga Rodriguez

## Please Pick-up After Your Pets and Keep Pets on a Leash at All Times

We understand that many of the residents in our community are pet owners. Owning a pet is a wonderful experience and it brings many joys to you as well. However, having a 4-legged addition to your family also brings many responsibilities.

If your new bundle of joy happens to be a dog, then one of the responsibilities is picking up after your pet. When you live in a community, you cannot just let your dog out and then close the door. Your pet must be on a leash at all times, and any pet waste MUST be picked up and disposed of in a waste receptacle. This is not only a community rule; it is an Orange County ordinance as well. The Association has installed several doggy stations throughout the community for your convenience. Please use these receptacles to dispose of any dog waste. Dog waste is a hazardous substance and causes damage to grass and may spread illnesses to others.

It is also extremely important that your dog is on a leash for the protection of other animals and for the protection of people (especially children) who may encounter your pet within the community. Keeping your dog on a leash is also a protection for your pet since it safeguards them from dangerous situations.

If you see a dog unattended within the community, please notify **Orange County Animal Control** at the following number: **407-836-3111**. Thank you for your understanding and cooperation in this matter.

#### No Trash or Storage of Items on Patios or at Front Entrances

It has come to the Board's attention that many people are storing items on their rear patios or at their front door areas. This is not allowed per the Community rules. The front door areas are to remain free of any furniture, trash, garbage bags or children's toys. Please be aware that these areas are under the Architectural Control of the Association. Any items placed in the front door area without an approved Architectural Review can be removed by the Association and a removal fee may be added to your account.

The back-patio area, even if is covered with a screen enclosure may **not** be used for storage. The only thing that may be placed in a screen enclosure room is patio furniture items.

These areas are NOT meant for the storage of boxes, trash, used car parts, old tires, broken electronics, or anything else other than the items mentioned above. We will be conducting an inspection of the property next month. If your front door area or back patio is currently being used for storage, you will receive a violation notice to remove these items. Thank you for your understanding concerning this issue. If you have any questions or concerns, please contact the management office.

## Master Policy Insurance Information

If your mortgage lender requires information regarding the Association's master insurance policy, please refer them to our insurance company, Academy Insurance Agency. Your lender may reach Academy by phone at 941-758-4600, by fax at 941-751-9232, or by email at <a href="mailto:w.mahler@academyins.net">w.mahler@academyins.net</a>.

Please be advised that the master insurance policy <u>does not cover</u> the inside of your unit. You should carry insurance to cover all items not covered by the master insurance policy. Please contact Academy Insurance Agency if you have any questions about what the master insurance policy covers for the community.

## Parking Permits and Regulations

If your vehicle does not have a proper parking permit for our community, you run the risk of your car being towed. Starting on August 1, 2017, all vehicles without a proper parking permit or a visitor's pass are to be towed without warning from the parking lots at the owner's expense.

Per the rules of your community, there are only two (2) parking spots per unit. Visitors are to use the designated spaces provided at all times of the day and they MUST place a visitor's pass on the rearview mirror when visiting from 12 AM – 6 AM. Residents may not use a visitor's permit as a third or fourth permanent parking permit. Visitor's permits may only be used by someone staying overnight, and not for more than a week. This means seven (7) days total, whether or not they are seven (7) consecutive days.

Residents should park in the resident spaces assigned to their unit only. Residents must use the spaces that are numbered with your unit's address that are located directly in front of your unit. Residents may NOT park in visitor's spaces. Residents who park in visitor's spaces are subject to towing. In addition, visitors may NOT park in reserved resident spaces AT ANY TIME. We were recently informed that residents are having issues with visitors parking in their reserved spaces. Please contact the management office if you encounter this issue. We are working with the towing company to address the problem. Please be advised that your visitors may be towed at any time for parking in a reserved parking space without approval from the resident of the said unit.

If you have more than two cars, you may find additional parking by asking one of your neighbors if they have another parking spot available. Some owners only have one car and they may "donate" a spot to you. These owners are under no obligation to do so. If an owner would like to donate one of their parking spaces to you, we must have their permission in writing. Please contact our office if you need more information. Please be aware that if you do not find another owner to donate a parking spot to you, you must remove the vehicle from the community's parking lot or be subject to towing.

All owners who rent their units must inform their tenants of the requirement to have these parking permits **BEFORE** the tenants move into the unit. Also, if you purchase a new vehicle, please use your visitor's pass temporarily until you can make arrangements with the management company to obtain a new parking permit. **You may not transfer your parking permits from one vehicle to another vehicle**. Each permit is assigned to a specific vehicle and they are non-transferable.

Please remember that is it your responsibility to obtain the proper permits for your vehicles, and that you only use the parking permits assigned to you. This provides a protection for all homeowners and tenants. We want to keep our parking lots available for only those vehicles that are authorized.

If you need a parking permit, you may obtain the parking permits from our management office. The address 9419 Tradeport Drive, Orlando, FL 32827. We will need a copy of your driver's license (for each vehicle), your vehicle registration (for each vehicle), and a copy of your lease if you are renting. Parking permits are always free. During the COVID-19 crisis, we are mailing these permits to you. Please contact our office for further instructions.

In addition, please be aware that your car may also be towed if you do not follow the parking regulations. The towing company will be patrolling the parking lots looking for the following types of vehicles in violation of the parking regulations:

- All commercial vehicles (this includes cars/trucks with ladder racks, pipe racks, magnetic signs or lettering in the windows) (usually from 7 pm to 6 am, unless there is an emergency, i.e., you called a plumber at 3 am for a water leak.)
- Vehicles that do not have the proper parking permits. (This includes cars using inactive parking permits permits that have been designated as inactive since they belong to a previous resident or a car that was sold by a current resident) (from midnight until 6 am)
- Boats, or any other recreational vehicles (24 hours a day, 7 days a week)
- Trailers (24 hours a day, 7 days a week)
- Vehicles without license plates or with expired license plates (24 hours a day, 7 days a week)
- Vehicles that are parked on the grass (24 hours a day, 7 days a week)
- Vehicles that are double parked (parked behind cars which are parked in parking spaces or cars parked in more than one parking space) (24 hours a day, 7 days a week)
- Vehicles parked in front of and/or blocking fire hydrants (24 hours a day, 7 days a week)
- Clearly disabled and inoperable vehicles that have not moved for 72 hours or more (24 hours a day, 7 days a week)

Finally, if your vehicle or a vehicle of a guest is towed due to a violation of the parking rules and regulations, you should **contact the towing company to resolve the situation**. The Board has not authorized the management company to make ANY exceptions to the parking rules and regulations, and management plays no part in the towing of any vehicles. If you do not have a parking permit or visitor's pass or if you violate any other parking rules, you will be towed **at your own expense** and **will not be reimbursed for any reason**. Please be advised that the towing company, **Universal Towing and Recovery**, has moved from their previous location. The towing company's contact information is as follows: Universal Towing and Recovery, 407-816-0102, 206 6th Street, Lot 300 Orlando, Florida 32824.

### Corona Virus (COVID-19) Update

The state of Florida is currently in the third phase of reopening. Per the advice of the Association's attorney, the Association is required to follow CDC guidelines and Osceola County ordinances even in Phase 3. Based on the attorney's advice and the need to follow these guidelines and ordinances, the Board has decided to continue with the following safety procedures as outlined below:

- 1) Office Visits By Appointment Only: If you must stop by the management office in person, you will be required to make an appointment first so the staff can ensure proper social distancing. We will also require that you wear a mask or covering over your nose and mouth while visiting the office. Please contact the office at 407-251-2200 to make an appointment if needed. We encourage all residents to use the online portal or to conduct business via phone or email when possible.
- 2) Board Meetings: The Board will continue to conduct all business via telephone or video-conference.
- 3) Common Areas: The pool area will remain closed for the health and safety of the community.

We appreciate your cooperation and understanding in this matter.

We will continue to monitor the situation at the local, state, and federal level and will provide updates to you as needed. We encourage all of our residents to follow the recommendations from the Center for Disease Control (CDC)

and the Florida Department of Health regarding COVID-19 in order to limit the spread of the disease and to keep your family and neighbors safe.

Please use the following links to the websites for the CDC and the Florida Department of Health.

Center for Disease Control: <a href="https://www.cdc.gov/coronavirus/2019-nCoV/index.html">https://www.cdc.gov/coronavirus/2019-nCoV/index.html</a>

**Florida Department of Health:** <a href="http://www.floridahealth.gov/">http://www.floridahealth.gov/</a> or call the COVID-19 Hotline if you have questions at 866-779-6121.

If you have any questions or concerns, please contact our office by phone at 407-251-2200 or by email at <a href="mailto:info@dwdpm.com">info@dwdpm.com</a>.

Finally, due to the current availability of the COVID-19 vaccine for all Florida residents ages 16 and older, the Board is hopeful that the common areas can be re-opened beginning this summer. As soon as the Board makes this decision, we will notify you so that you may use the facilities again. Thank you for your cooperation and understanding during this difficult time.

### 2021 Budget Requests

If you are interested in obtaining the 2021 Budget for your community, please feel free to review the document on the community website using the following link:

https://summerfieldatmeadowwoods.weebly.com/budget.html. You may also contact the management office to obtain a copy via email or regular mail.

#### Owner Access Platform

Please be advised that you may utilize an online owner access portal where you may login to manage your account and access community documents. With your Internet-enabled device, you are able to view your current account balance, check your payment history, view your open records and more!

To ensure your privacy, only homeowners whose email address is on file have already received a registration email. If you have not already provided your email, please email your information to <a href="info@dwdpm.com">info@dwdpm.com</a> and include your community name, address within the community, and the email address you want on file. This extra step is designed for the safety of your personal information because it allows us to verify each homeowner. Once your email address has been opted into the system, you will receive an email to register. For security purposes, a return email will be sent to confirm you are the owner of that email account.

If you received the registration email but the time has expired and you are in need of a new registration email, please contact our office by email at <a href="mailto:info@dwdpm.com">info@dwdpm.com</a> with your request. Please make sure to include the email address you want us to use and we process a new registration email for you.

Please check your SPAM folder as it may be filtered automatically. After you click the link in the confirmation email you can create your password and your account will be registered. You will then be able to log into your account using your email address and the password you created when you registered. Please make sure to use Google Chrome which is the preferred web browser for the platform.

We encourage everyone to utilize the new on-line access platform at <a href="https://owner.topssoft.com/DWDProfessionalManagement/Account/Login">https://owner.topssoft.com/DWDProfessionalManagement/Account/Login</a> in order to review your account balance and obtain information. Please let us know if have not received your invitation to join the platform, and we will help you set-up your account.

#### Use of Bouncy Houses

Please be advised that the use of bouncy houses in multi-family housing such as Summerfield is <u>NOT</u> permitted. All of the outside areas belong to the Association and are considered common area property. If someone were to get hurt, the Association could be held liable and the Association's insurance does not cover this activity. In addition, common area property could be destroyed or damaged. Therefore, bouncy houses are not permitted and should not be installed in any area within the community. Thank you for your cooperation and understanding.

### Please Drive Safely

It has been observed that some of the residents and many visitors are driving way too fast in the community.

Please follow the posted speed limits within the community. Anyone caught speeding may be fined by the Board for their activities. Also, please be aware that residents have expressed their concern for the speeding because many children walk in the parking lots. We are all concerned about the safety of the children and the residents of our community. Thank you for your understanding concerning these issues and please drive safely.

#### Architectural Review Change Procedures

It has come to our attention that some homeowners are not familiar with the steps of the Architectural Review process. That is quite understandable. We would like to take this opportunity to help anyone in our community better understand this process.

If you would like to make any changes to the exterior of the unit, including landscaping changes (i.e., adding landscape edging or potted plants), or if you intend to make any structural changes to your property (i.e., screen enclosures or door/window replacements), then you will need to fill out the Architectural Review Board (ARB) application. An application must be completed and approved by the Board of Directors before any project may begin.

\*\*\*Please be advised that the exterior of the unit, including landscaping, belongs to and is maintained by the Association. Therefore, you may NOT remove or add items to this area without Board approval.

These applications will always be available on your community's website and they are included in this monthly newsletter (please see below). Please follow the instructions on the form and submit all of the required documents for your requested change. When you are submitting an application to the ARB remember to include the following:

- 1. Two (2) copies of the property survey that show the location of the proposed changed, alteration, renovation or addition.
- 2. Two (2) drawings of your plan(s).

3. Two (2) copies of color samples, if applicable.

Please note that applications submitted without two (2) copies of the survey, drawing, or color sample will be considered incomplete. If an application is incomplete, it will not be processed and will be returned to you.

If you have any questions, please call us at 407-251-2200, and we will be happy to assist you. Also note that management does NOT approve or deny any of these requests. We collect the applications and then submit them to the community's Architectural Review Board (ARB). The ARB is a group of volunteer homeowners who review the applications and approve or deny the applications based on your community's written criteria. Per Florida Statutes, this process may take up to 30 days.

As soon as the Board makes a decision, we will mail you a letter of approval or denial. Please make sure you do not proceed with any improvements until you receive your letter of approval. I hope this helps everyone understand the Architectural Review process a little better. If this still leaves you with any questions, please feel free to contact our office.

## Water Usage - Please Conserve

Please be aware that due to many more people working from home due to COVID-19, water usage has dramatically increased over the last year within the community. We ask that all residents conserve water as much as possible and repair leaking sinks or toilets.

We also ask that you do not participate in water intensive activities that are against community rules and guidelines. For example, you may not use outdoor pools, water the grass outside your unit, or wash your vehicles. Outdoor pools not only use large amounts of water, they also pose a liability threat to the community since they are located on Association property and they are a danger to children due to possible drowning. Therefore, the use of these pools is strictly prohibited.

Please be aware that the grass is already watered using the Association's irrigation wells. The use of the wells for irrigation does not cost the Association money through Orange County Utilities. However, when you use a spigot and a hose to water the grass outside of your unit, you are costing the Association hundreds if not thousands of dollars in utility bills. If you are concerned about an area that may need water, please contact our office so we can make the needed irrigation repairs.

Finally, washing your car in the community parking lot is also prohibited. Cleaning a car uses an extensive amount of water. Therefore, it is not permitted under any circumstances.

If you are found engaging in any of these activities, the Board may fine your unit or take legal action against the owner if needed. Please conserve water to the best of your ability during these difficult times in order to limit the economic impact of the water bill on the Association. Remember that if the water bill increases too high, this will lead to assessment increases in 2021 to cover these rising costs. We appreciate everyone's cooperation in this important matter. Thank you.

#### Off-Duty Sheriff's Deputy Patrols and Suspicious Activity

Your community is patrolled several days per month by an off-duty Orange County Sheriff's Deputy. The deputy is on patrol to spot suspicious activity, to help enforce traffic laws, and to help the people in communities we manage in Meadow Woods. If you see the deputy on patrol, and if you have noticed any suspicious activity,

please stop the deputy and talk with him regarding your concerns. You should also call the Orange County Sheriff's Department at (407) 836-4357 to report suspicious or criminal activities. The Sheriff's Department is the only organization charged with the protection of your property, and they are the only organization with the authority to approach and stop these people and their activities. Please be aware that the deputy is only able to enforce state law and county ordinances. If you see a community violation (i.e., parking on the grass), please call DWD Professional Management to address these concerns. Thank you.

#### Garbage Cans

It has come to the Board's attention that many of the residents in the community are putting their garbage cans out a day or two before garbage collection day. In some instances, garbage cans are left out by the road for three to four days at a time. Per your community documents this is not allowed. All garbage cans are to be stored away from the road unless they are being placed out for garbage collection. The Board asks that all residents place their garbage containers out on the <u>road no earlier than 6 PM the night before collection</u>, and <u>they must be returned to their proper storage areas by 6 PM the day of collection</u>. Thank you for your understanding and cooperation with this matter.

#### Use of Gas and Charcoal Grills

We would like to remind all resident that the use of gas and charcoal grills in multi-family housing such as Summerfield is strictly regulated by the County and the Association. These grills may not under any circumstances be used in the units, in the parking areas, or on any of the porches or patios within 10 feet of the building. Their use is restricted to the open areas of the Association, at least 10 feet away from the buildings and any other flammable structure. Your cooperation regarding this matter and the safety of the community is greatly appreciated.





## SYMPTOMS OF CORONAVIRUS DISEASE 2019

Patients with COVID-19 have experienced mild to severe respiratory illness.





cdc.gov/COVID19-symptoms

## Community Services Phone Numbers

Emergency
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Fire, Police, Medical Emergency:	911

#### Law Enforcement:

Orange County Sheriff's Dept. (Non- Emergency):	407-836-4357
Parking Enforcement Unit	407-836-0800

#### **Utilities:**

Orange County Utilities:	407-836-5515		

#### Chamber of Commerce:

Orlando Chamber of Commerce:	407-425-1234

#### Miscellaneous:

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Orange County Public Schools:	407-317-3200		
Orange County Office of Emergency Management:	407-836-9140		
Orange County Health Department:	407-858-1400		
Florida Poison Information Center:	800-222-1222		
Orange County Public Library:	407-836-7390		
Social Security Administration:	800-772-1213		
Orange County Voters' Registration Office:	407-836-2070		
Orange County Animal Services:	407-836-3111		

#### SUMMERFIELD AT MEADOW WOODS HOMEOWNERS' ASSOCIATION, INC.

MAIL OR EMAIL FORM TO: 9419 Tradeport Drive, Orlando, FL 32827 PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

#### ARCHITECTURAL REVIEW BOARD (ARB) APPLICATION

ARCHITECTURAL REVIEW BOARD (ARD) APPLICATION
Owner Name:Tenant Name:
Property Address:
Mailing Address:
Phone(s) Home: E-mail:
In Accordance with the Declaration of Covenants, Conditions and Restrictions and the Association's Rule and Regulations, installation must conform to this approval and the Association's guidelines.  I hereby request consent to make the following changes, alteration, renovations and /or additions to my property.  ( ) Fence ( ) Swimming Pool ( ) Lawn Ornament ( ) Screen Enclosure ( ) Landscaping ( ) Patio ( ) Exterior Color ( ) Lawn Replacement ( ) Other
Attach two (2) copies of the property survey that shows the locations of the proposed change, alteration, renovation or addition.
Attach two (2) drawings of your plan(s). Attach two (2) color samples, if applicable.
<ul> <li>NOTE: Applications submitted by fax or without two (2) copies of the survey, drawing, or color sample will be considered incomplete. If an application is incomplete, it will not be processed and will be returned to you. I hereby understand and agree to the following conditions.</li> <li>1. No work will begin until written approval is received from the Association. You have 60 days from the approval date to complete the work. If not, then you must reapply for ARB approval.</li> </ul>
<ol><li>All work will be done expeditiously once commenced and will be done in a professional manner by a licensed contractor or myself.</li></ol>
3. All work will be performed timely and in a manner that will minimize interference and inconvenience to other residents.
4. I assume all liability and will be responsible for any and all damages to other lots and/or common area, which may result from performance of this work.
<ol><li>I will be responsible for the conduct of all persons, agents, contractors, subcontractors and employees who are connected with this work.</li></ol>
6. I am responsible for complying with all applicable federal, state and local laws, codes, regulations and requirements in connection with this work. I will obtain any necessary governmental permits and approval for the work.
7. Upon receipt DWD Professional Management, LLC will forward the ARB Application to the Association. A decision by the Association may take up to 30 days. I will be notified in writing when the application is either approved or denied.
ALL HOMEOWNERS ARE RESPONSIBLE FOR FOLLOWING THE RULES AND GUIDELINES OF THE ASSOCIATION WHEN MAKING ANY EXTERIOR MODIFICATIONS.
Signature of Owner(s): Date:
DO Not Write Below This Line
This Application is hereby: ( ) Approved ( ) Denied
Date: Signature:
Comments:

Date Received \_\_\_\_\_ Mailed to Assoc. \_\_\_\_ Mailed to Owner \_\_\_\_

## April and May 2021

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Apríl				Monthly Assessment Due April Fool's Day	Good Friday	3
Easter	5	6 Trash Pick-Up	7 Recyclables/ Yard Waste/Bulk Items Pick-Up	8	9	Grace Period ends for Monthly Assessment
11	12	13 Trash Pick-Up	14 Recyclables/ Yard Waste/Bulk Items Pick-Up	Tax Day	16	17
18	19	20 Trash Pick-Up	Recyclables/ Yard Waste/Bulk Items Pick-Up		23	24
25	26	27 Trash Pick-Up	28 Recyclables/ Yard Waste/Bulk Items Pick-Up	29	30	
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Мау						Monthly Assessment Due
2	3	4 Trash Pick-Up	Cinco de Mayo Recyclables/ Yard Waste/Bulk Items Pick-Up	6	7	8
HAPPY Mother's DAY	Grace Period ends for Monthly Assessment	11 Trash Pick-Up	Recyclables/ Yard Waste/Bulk Items Pick-Up	13	14	15
16	17	18 Trash Pick-Up	19 Recyclables/ Yard Waste/Bulk Items Pick-Up	20	21	22
23	24	25 Trash Pick-Up	26 Recyclables/ Yard Waste/Bulk Items Pick-Up	27	28	29
30	MEMORIAL DAY					